

March 20, 2020

Dear Friends,

Cloister's Flooring America is a family company guided by the principle of being the place where friends send friends. We wanted to let you know that we're thinking about all of you--our people, our customers, our suppliers, and our community--as we work through the effects of the Coronavirus.

With the most recent information and mandate in mind, we are temporarily closing our stores, in support of the health and safety of our employees, our customers, and most of all our community. We are deeply committed to supporting our healthcare workers and our health care system as they navigate this pandemic.

Just Getting Started?

- Browse online, 24/7. If you are looking to get a project under way, you don't have to wait for our showrooms to re-open to plan for your new floors. On our website you'll find product information, inspiration and planning tools.
- Talk to us! Contact us at **sales@cloisterflooring.com** and we can schedule a phone call or even FaceTime chat! You are also welcome to leave a message for us at either store location.

Already have a project scheduled?

All installations will cease per the Governor's mandate. Our scheduling department will be working remotely and making every effort to reschedule existing jobs and plan for future projects.

Please be safe, stay healthy, and we will get through this together. Our community is a vibrant place with a strong spirit, and we look forward to seeing you soon!

Sincerely,

Marcus & Joan Kline
Owners